

## REPORT TO INFRASTRUCTURE SERVICES COMMITTEE 15 JUNE 2023

### ENVIRONMENT AND INFRASTRUCTURE SERVICES PERFORMANCE REPORT OCTOBER 2022 – MARCH 2023 Q3 AND Q4

#### **1 Executive Summary/Recommendations**

This report provides the Committee with an update as to progress of the performance measures under the remit of the Infrastructure Services Committee. These are set out in the Environment and Infrastructure Services Directorate Plan for Quarter 3 and the Council Plan 2022-2027 for Quarter 4; 1 October 2022 to 31 March 2023.

#### **1.2 The Committee is recommended to:**

- 1.2.1 Consider and comment on progress and performance made during the period 1 October 2022 – 31 March 2023 with key measures set out in appendices 1-5; and**
- 1.2.2 Instruct the Director of Environment and Infrastructure Services to continue to present performance reports to the Committee on a six-monthly basis, evidencing progress and performance with delivery of the priorities set out in the Council Plan 2022-2027; and**
- 1.2.3 Agree that the reporting of cost within the Cost and Emissions Performance Indicator (EISCP27-4-B) is reallocated and reported to this Committee under the Carbon Budget Performance Indicator (EISCP27-4-D) in line with the rationale set out in 3.23.1 and Appendix 5 of this report.**

#### **2 Decision Making Route**

- 2.1 Aberdeenshire Council approved a revised Council Plan for the period 2020-2022 on 7 October 2020 ([Item 3](#)). In all, 27 Council Priorities were identified. Those actions to be taken forward by the Environment and Infrastructure Directorate in support of the Council Priorities were set out in the Environment and Infrastructure Services Directorate Plan which was approved by the Infrastructure Services Committee at its meeting on 11 March 2021 ([Item 5](#)).
- 2.2 An update on progress with actions and performance for the period October 2021 – March 2022 was reported to the Infrastructure Services Committee on the 8 June 2022 ([Item 20](#)).
- 2.3 The Council Plan 2022-2027 was approved at Full Council at the meeting of 24 November 2022 ([Item 5](#)) and provided the strategic direction that the Council will take over the coming years. Evidence from the Strategic Assessment along

with the key deliverables from the Administration's manifesto were used to inform activity. In all, 20 Performance indicators were identified for this report.

- 2.4 This is the first update on progress with performance measures presented in the format required by the new Council Plan 2022-2027. This is presented for 2022/2023 Quarter 4. (**Appendix 5**)

### **3 Discussion**

- 3.1 The Infrastructure Services Directorate Plan sets out a total of 53 actions to be undertaken in support of the Council's Operational Priorities. These operational priorities are set out under the four themes of Economic Development, Environment, Connectivity, and Housing.

- 3.2 This report concentrates on those actions and measures which fall under the remit of the Infrastructure Services Committee (excluding Housing which is reported to Communities Committee).

- 3.3 The Directorate Plan also defines the Local Government Benchmarking Framework (LGBF) measures as the key performance indicators for the service. **Appendix 1** to this report provides details of the LGBF measures for Environment and Infrastructure Services which fall under the remit of the Committee. There are 23 LGBF measures shown. LGBF data is collected and analysed by the Improvement Service a year behind which means the data shown in Appendix 1 is for 2021/2022. The data remains useful because it provides opportunities to compare how Aberdeenshire Council is performing against other Councils.

- 3.4 Each Directorate Management Team (DMT) has considered its own data and any improvements required and has provided the information following Improvement Activity against their LGBF indicator back to the Corporate Performance and Improvement Team. The response will be incorporated in the LGBF report to Audit Committee on the 6 July 2023 and the Annual Performance Report for Full Council on the 28 September 2023. These responses are as follows:

#### **3.5 Economic Development**

Economic Development related measure (**SECON1: % Unemployed people accessing jobs via Council funded / operated employability programmes**). Scotland is currently experiencing a historically low unemployment rate which has resulted in the employability team working with a higher number of people furthest from being ready for the workplace. Health issues and rural transport problems are often additional barriers to finding work which means this measure is below target.

- 3.6 Economic Development related measure (**SECON07: Proportion of People Earning Less than the Living Wage**). The Economic Development service will further investigate why this measure is high.

3.7 Economic Development related measure (**SECON08: Proportion of Properties Receiving Superfast Broadband**). Progress is being made on infrastructure and network improvements to allow more premises to receive superfast broadband speeds. Aberdeenshire is behind the Scottish average owing to its rural geography and large number of small settlements. The Digital Engagement team in Economic Development have made progress in a number of areas from promoting vouchers for alternative connection methods to engaging with operators in instal fibre to premises.

3.8 Economic Development related measure (**SECON10: Immediately available employment land as a % of total land allocated for employment purposes in the local development plan**). This measure was introduced this year and will be provided next year, if required.

3.9 Environmental Services

Environmental Services related measure (**SENV02a: Net waste disposal cost per premises**). The disposal costs per premise of £114.67 for 2021-22 has seen a steady reduction since 2015 however the Council is still above the Scottish average of £100.23 per premise. The changes to the household recycling and waste collection service over the next year will see the mixed recycling stream being split into 2 streams. By separating the recycling streams this will increase the quality of recyclate and reduce the waste disposal costs due to the sorting process for the recycling streams being simplified and contamination reduced. An increase in recycling tonnages is also expected with the reduction in capacity of the residual waste bin with the change to a 3 weekly collection cycle therefore reducing residual waste tonnage and disposal costs to Energy from Waste. A further reduction in disposal costs should also be realised with the residual waste now being sent to Energy from Waste which has a lower disposal cost per tonne when compared to landfill disposal. The impact in reducing the net waste disposal costs per premises will not be fully realised until 2024.

3.10 Environmental Services related measure (**SENV5b: Cost of environmental health per 1,000 population £**). This is lowering which shows efficiency of the Service.

3.11 Environmental Services related measure (**SENV6: % of total household waste arising that is recycled**). The Council's recycling rate has plateaued since the last recycling collection service change in 2014 and fell slightly throughout Covid, in line with other local authorities, resulting in a recycling rate of 41.1% for 2021 compared to a Scottish average of 42.7%. To encourage residents to use the recycling services available to them, and to increase the Council's recycling rate, an enhanced recycling and waste collection service is being rolled out throughout Aberdeenshire over the next year which will see households being provided with an additional recycling bin to split the recycling into 2 streams and to provide additional capacity for recycling and improve the quality of the recyclate. The waste and recycling collections will also change to a 3 weekly collection cycle. This change in service will reduce the residual






waste bin capacity to a weekly 80L (from weekly 120L). Research has identified that one of the most effective ways to encourage residents to recycle is to reduce the capacity of the residual waste bin, whilst increasing the capacity for recycling. Over half of the Scottish local authorities have already taken measures to reduce the capacity of residual waste bins which has seen an increase in recycling tonnages. This service change should therefore have a positive impact on the Council's recycling rate however it should be noted that this impact will not be fully realised until 2024.

3.12 Culture and Leisure related measure (**SC&L04: Cost of Parks and Open Spaces per 1,000 population £**). The service participates in APSE Performance Networks monitoring and improvement surveys on both UK and Scotland levels. For 2021/22 our indicators showed improvement over previous years for grounds maintenance per household, per hectare and per 1,000 head of population. Additionally, the service is reviewing historic land management regimes and implementing proposals to increase habitat creation and help reduce species decline. Children's play areas also were listed as showing improvement over the same period.

3.13 Performance of the LGBF measures, shown in **Appendix 1** for 2021/2022 can be summarised as follows:

Status	Number
Improving on previous year	13 (56.6%)
Declining compared to previous year	10 (43.5%)
Better than Scottish Average	10 (43.5%)
Worse than Scottish Average	13 (56.6%)
Quartile 1 (top)	7 (30.4%)
Quartile 2	8 (34.8%)
Quartile 3	4 (17.4%)
Quartile 4 (bottom)	4 (17.4%)

3.14 **Appendix 2** covers those Service wide annual indicators that have been identified as being of Strategic importance. 27 measures are shown. Data for 2022/2023 is not available for 6 of these measures. These will be reported to the Committee when the data is available. The position of the 27 Service Annual Measures can be summarised as follows:

	Status	Number of Measures	Percentage
No Target		8	29.6%
On or above Target		10	37%
Below Target		1	3.7%
Below Target		6	22.2%
Unknown		2	7.4%

3.15 Several indicators show exceptional performance (i.e., 5% or more over target) in the past year.

- Two of these relate to the Strategic Priority Economy and Enterprise:

**Through assistance provided by the Business Gateway: The number of business start-ups per year.** The target for Aberdeenshire is 371 and Business Gateway has assisted with 473 start-ups. (ISSP 3A 3.1 SPI1 CM06b)

**Number of Business Gateway Start-ups per 10,000 Population.** The target for Aberdeenshire is 16.41 and Aberdeenshire Council reports a figure of 18. (3.8 ECON5)

- One of these relates to the Strategic Priority Health and Well Being:

**The length of path in the Core Paths Plan opened or improved annually.** The target for path improvements is 10km and Aberdeenshire Council reports a figure of 12km. (ISSP 7N 7.13 SPI1 SP05e)

3.16 Those measures that are more than 5% below target and worth of further scrutiny include:

- Three measures under Strategic Priority Economy and Enterprise:

**The proportion of properties receiving superfast broadband.** The Digital Engagement team continue to work with premises and 320 Scottish Broadband vouchers have been used to improve individual connections. This represents 10% of eligible households and is the highest rate in Scotland owing to the rurality of our region and the efforts of the Digital Engagement team. Aberdeenshire remains one of the poorest connected of all Local Authorities and ranks 27th out of 32. (ISSP 3K 3.11 ECON8)

**Ashire Percentage of High-Risk Premises visited within the timescales (Trading Standards).** 27 High risk premises were identified and 23 were visited within the timescale. (ISSP 1Hg 1.8 SPI 1SP08a)

**Percentage of Type-A private water supplies samples completed in accordance with the statutory sampling programme.** 75% (458 out of 607 sampled). It should be noted the sampling year is Jan-Dec and samples are not necessarily taken every 12 months. We are also increasing the number of regulated supplies year on year in line with new tenanted properties and short term lets being identified. (ISSP 2E 2.5 SPI1 SP08b)

- Three measures under Strategic Priority Resilient Communities:

**Ashire Street lighting Faults - Percentage completed within 7 days**  
Performance in relation to street lighting repairs has continued to decline,

primarily due to lack of qualified operatives. The Service has been unable to attract electrically qualified staff when attempting to recruit. The lighting maintenance team should consist of 6 operatives, but the Service is currently carrying 2 vacancies. A review the job profile, the tasks undertaken, and the level of qualifications is underway in an effort to attract applicants. External contracts have been established for more major planned lighting work, to ensure our in-house electricians can concentrate on repair work. (ISSP 5Ag 5.1 SPI1 SP09e)





**Bridges annual budget allocation as a % of cost of identified work.**

Allocated budget 2022/2023 = £9,293,000. Estimated cost of identified work = £100,000,000. % budget allocated of estimated cost of identified work = 9.3% (ISSP 5J 5.10 SPI1 SP09c)

**Average time per business and industry planning application in weeks.**

The average time to process a business and industry planning application rose this year to 14.2 weeks which is above last year’s figure of 11.4 weeks. There have been some variations in performance in some of the area teams and this is attributable to varying factors including the actions of teams proactively increasing throughput and seeking to reduce backlogs that have built up, and in conjunction with staffing changes that the teams have experienced. (ISSP 7R 7.18 ECON3)

3.17 **Appendix 3** to this report provides details of 17 quarterly operation measures which have been identified in support of the Service and Council Priorities. The report covers the period up to December 2022. Performance of these measures can be summarised as follows:

	Status	Number of Measures	Percentage
On or above Target		6	35.2%
Below Target		2	11.7%
Below Target		7	41.2%
Unknown		2	11.7%

3.18 Those measures that are more than 5% below target and worth of further scrutiny include:

- Four measures under Strategic Priority Resilient Communities

**Ashire Street lighting Faults - Percentage completed within 7 days**

Performance in relation to street lighting repairs has continued to decline, primarily due to lack of qualified operatives. The Service has been unable to attract electrically qualified staff when attempting to recruit. The lighting maintenance team should consist of 6 operatives, but the Service is currently

carrying 2 vacancies. A review the job profile, the tasks undertaken, and the level of qualifications is underway in an effort to attract applicants. External contracts have been established for more major planned lighting work, to ensure our in-house electricians can concentrate on repair work. (ISSP 5Ag 5.1 SPI1 SP09e)

**Other types of planning applications - average time taken to deal with application (weeks).** Overall, 29 of the 35 applications determined, that were not the subject of a PPA or agreed Extension of Time, met the 2-month target. (ISSP 7Db 7.4b)

**Number and percentage of processing agreements dealt with within agreed timescales.** A total of 130 applications out of a total of 162 were determined with an associated PPA or agreed Extension of Time and within the set timescales as agreed as part of the respective PPA or agreed Extension of Time. (ISSP 7E 7.5)

**Applications with Legal Agreements - average time to conclude (weeks).** A total of 22 applications were determined within a time of 41.5 average weeks for this Quarter 4. This is quicker than Quarter 3 where a figure of 49.5 average weeks was recorded when 19 applications were determined with legal agreements. (ISSP 7F 7.6)

- 3.19 **Appendix 4** to this report provides a summary of progress with the 31 actions which fall under the remit of this Committee. The actions are grouped by the three themes in the Directorate Plan of Economic Development, Environment, and Connectivity.
- 3.20 Of these 31 actions 27 are complete whilst the remaining 4 can be summarised as follows:

**As funding allows introduce 3 weekly kerbside collection service:** The roll-out will progress through a phased approach and started in Kincardine and Mearns area on the 17 April 2023. The phased roll-out will take almost a full year to complete, this is due to delays with works at the Waste Transfer Stations. (ISDP 2.03)





**Implement deposit return scheme:** The Deposit Return Scheme has now been delayed until 1st March 2024 (update 18/04/2023) with a review of the scheme being undertaken by the Scottish Government. (ISDP 2.06)

**Delivery of an operational Ness EFW Plant:** It is expected that the plant will be fully operational by late summer/early autumn this year. (ISDP 2.07)

**Review options for further community engagement for LPAP:** A Litter Prevention Action Plan has been developed for Inverurie but there has been no progress on the Litter Prevention Action Plans (LPAPs) for other areas.

Staffing resources are being utilised for the collection service changes therefore these LPAPs will not be fully progressed until the former has been fully delivered. (ISDP 2.09)

- 3.21 **Appendix 5** to this report provides an update to the 21 performance indicators identified in the new Council Plan 2022-2027 that fall under the remit of this Committee for the Quarter 4 period ending 31 March 2023. Each of these have been aligned to one of the three pillars and associated with their corresponding Strategic priority. We do not have data for 5 of these PIs. For the 16 remaining these can be summarised as follows:

	Status	Number of Measures	Percentage
No Target		1	4.7%
On or above Target		9	42.8%
Below Target		6	28.6%
Unknown		5	23.8%

- 3.22 Several indicators show exceptional performance (i.e., 5% or more over target) in the past year.

**ECON5 - Number of Business Gateway Start-ups per 10,000 Population** (ISSP 3H 3.8). The current target per 10,000 Population is 16.41 and Aberdeenshire reports a figure of 18 Business Gateway Startups per 10,000 Population. (ISSP 3H 3.8)

**ECON1 - % Unemployed People Assisted into work from Council operated / funded Employability Programmes.** 156 people were assisted in to work. (ISSP 3D 3.4)

- 3.23 Those measures which we do not currently hold data for or are more than 5% below target and worth of further scrutiny include:

**EISCP27-2-B Number of Affordable Homes Delivered During the period April 2022 to March 2023.** A total of 179 social rented units were completed.

**ISSP 3K 3.11 ECON8 - The proportion of properties receiving superfast broadband.** Aberdeenshire continues to benefit from the R100 roll out with an additional 3,814 premises benefitting from connection upgrades. The Digital Engagement team continue to work with premises and 320 Scottish Broadband vouchers have been used to improve individual connections. This represents 10% of eligible households and is the highest rate in Scotland owing to the rurality of our region and the efforts of the Digital Engagement team. Aberdeenshire remains one of the poorest connected of all Local Authorities and ranks 27th out of 32.

**Ashire Street lighting Faults - Percentage completed within 7 days (5.1 SPI1 SP09e).** Performance in relation to street lighting repairs has continued to



decline, primarily due to lack of qualified operatives. The Service has been unable to attract electrically qualified staff when attempting to recruit. The lighting maintenance team should consist of 6 operatives, but the Service is currently carrying 2 vacancies. A review the job profile, the tasks undertaken, and the level of qualifications is underway in an effort to attract applicants. External contracts have been established for more major planned lighting work, to ensure our in-house electricians can concentrate on repair work.

**Percentage of Housing Land Supply Delivered During LDP Period**

**(EISCP27-2-C):** The Service notes they are unable to update a % of land developed because this is not currently measured/recorded. The best measure of delivery is to consider housing completions. In 2022 the figure for Aberdeenshire was 940 (Aberdeen Housing Market Area 459, Rural Housing Market Area 470, Cairngorms National Park 11). A percentage increase/decrease in housing completions can be provided on an annual basis to show how delivery is progressing. Note also that overall housing land supply for the Aberdeen and Rural Housing Market Areas is reported separately in Pentana.

- 3.23.1 **Cost and Emission Reporting (EISCP27-4-B):** The Public Body Climate Change Duty Report (PBCCDR) is produced annually (Statutory requirement). This goes to the Sustainability Committee every November for the previous financial year and determines whether the Council is still on track. The PBCCDR is generated with preloaded emission data from the reporting platform from Scottish Government which is not available until July each year for the previous year. This means that data for 2022/23 will not be reported until November 2023. This report contains energy consumption data and emissions reporting but does not contain costs. Costs are associated with the Carbon Budget report and updates, so we propose the Committee considers reassigning the Cost portion of this PI (Cost and Emission Reporting, EISCP 27-4-B) to the Carbon Budget PI (EISCP27-4-D) and rewording both PIs accordingly.

**Carbon Budget (EISCP27-4-D):** The Carbon Budget is reported on 6 monthly to the Sustainability Committee and each Policy Committee receive a separate report on their areas. For this report the updates will be high level qualitative updates covering whether projects are going ahead as planned, delayed, or no longer going ahead. (EISCP27-4-D)

**Percentage of Journeys Completed By Modes of Transport Other Than the Private Car (EISCP27-4-E):** The data for this PI is not currently collected and the Service is undertaking the necessary steps to begin collection of data for this new PI. This will be reported to Committee when it becomes available.

**Percentage of Roads That Receive Maintenance Treatment to Bring up to a Defined Standard (EISCP27-6-A):** Here the "Defined Standard" is defined as ""resurfaced" and "surface dressed" and report on the percentage of roads receiving each treatment along with the total percentage treated.

## 4 Council Priorities, Implications and Risk

- 4.1 This report helps deliver all three Pillars against the Strategic Priorities “Health and Wellbeing”, “Climate Change”, “Economic Growth”, and “Infrastructure and public assets”.

<b>Pillar</b>	<b>Priority</b>
Our People	Learning for Life Health & Wellbeing
Our Environment	Climate Change Resilient Communities
Our Economy	Economic Growth Infrastructure and public assets

- 4.2 The table below shows whether risks and implications apply if the recommendations are agreed.

<b>Subject</b>	<b>Yes</b>	<b>No</b>	<b>N/A</b>
Financial		<b>x</b>	
Staffing		<b>x</b>	
Equalities and Fairer Duty Scotland		x	
Children and Young People’s Rights and Wellbeing		x	
Climate Change and Sustainability		x	
Health and Wellbeing		x	
Town Centre First		x	

As this report is providing the Committee with an update to the performance over Q3 and Q4, and is not seeking approval of any spend, there are no staffing or financial implications as a result of this report.

An integrated impact assessment (IIA-001393) has been carried out as part of the development of the report and the screening section as part of Stage One of the Integrated Impact Assessment process has not identified the requirement for any further detailed assessments to be undertaken. The reason for this is that the report provided information for Scrutiny purposed by Elected Members. There are no implications that require an IIA.

- 4.4 No following Risks have been identified as relevant to this matter on a Corporate Level.

## **5 Scheme of Governance**

- 5.1 The Head of Finance and Monitoring Officer within Business Services have been consulted in the preparation of this report and had no comments to make and are satisfied that the report complies with the Scheme of Governance and relevant legislation.
- 5.2 The Committee is able to consider and take a decision on this item in terms of Section F.7.2 of the List of Committee Powers in Part 2A of the Scheme of Governance as the report provides an update on Performance Indicators in terms of Performance Management.

**Alan Wood**  
**Director Environment and Infrastructure Services**

Report prepared by  
Anna Thomson Policy and Performance Officer  
Date 15 May 2023

### **List of Appendices –**

- Appendix 1 Local Government Benchmarking Framework Measures for E&IS
- Appendix 2 Environment and Infrastructure Services Annual Measures 2022-2023
- Appendix 3 Environment and Infrastructure Services Operational Measures Quarter 3 2022-2023
- Appendix 4 Environment and Infrastructure Services Strategic Priorities Update
- Appendix 5 Environment and Infrastructure Services Council Plan 2022-2027  
Measures Quarter 4 2022-2023

# Environment & Infrastructure Services LGBF Measures 2021-2022 Appendix1

LGBF INDICATOR	Scottish Average	Aberdeenshire	Short Trend	National Ranking	Quartile Position
<b>Culture &amp; Leisure Measures (Communities Policy Committee)</b>					
SC&L04: Cost of Parks and Open Spaces per 1,000 population £	20,298	£19,600	Declining	17	3
<b>Environmental Measures (Infrastructure Services Policy Committee)</b>					
SC&L05b: % of adults satisfied with Parks and Open Spaces	N/A	N/A		N/A	N/A
SENV1a: Net cost of Waste collection per premise	£70.08	£64.96	Improving	16	2
SENV02a: Net waste disposal cost per premises	£100.25	£114.67	Improving	23	3
SENV03a: Cost of street cleaning per 1,000 population £	£14,848.00	£10,875.00	Declining	10	2
SENV03c: Street Cleanliness Score	89.7	98.1	Improving	1	1
SENV04a: Road cost per kilometre £	11,107.00	£5,614.00	Declining	5	1
SENV04b: % of Class A roads that should be considered for maintenance treatment 10-12	2760.00%	20.10%	Improving	8	1
SENV04c: % of Class B roads that should be considered for maintenance treatment	33.60%	18.20%	Improving	2	1
<b>National Indicator</b>					
SENV04d: % of Class C roads that should be considered for maintenance treatment	33.20%	18.20%	Improving	3	1
SENV04e: % of Unclassified roads that should be considered for maintenance treatment	36.70%	27.30%	Improving	2	1
SENV5: Cost of Trading Standards and environmental health per 1,000 population	20,947.00	£20,631.00	Declining	16	2
SENV5a: Cost of Trading Standards, Money Advice & Citizen Advice per 1,000 population £	£6,088.00	£5,345.00	Improving	12	2
SENV5b: Cost of environmental health per 1,000 population £	15,019	15,428	Declining	19	3

SENV6: % of total household waste arising that is recycled	42.70%	41.10%	Improving	21	3
SENV07a: % of adults satisfied with refuse collection	0.00%	N/A		n/a	n/a
SENV07b: % of adults satisfied with street cleaning	0.00%	N/A		n/a	n/a
<b>Economic Development Measures (Infrastructure Services Policy Committee)</b>					
SECON1: % Unemployed people accessing jobs via Council funded / operated employability programmes	19.57%	7.22%	Improving	29	4
SECON02: Cost of planning & building standards per planning application	4337	4387	Improving	14	2
SECON03: Average time taken to deliver a commercial planning application decision	11.71	11.39	Declining	15	2
SECON05: No. of business gateway start-ups per 10,000 population	14.41	17.74	Declining	12	2
SECON06: Investment in Economic Development and Tourism (per 1,000 population)	119,388	169,951	Improving	6	1
SECON07: Proportion of People Earning Less than the Living Wage	14.40%	23.30%	Declining	25	4
SECON08: Proportion of Properties Receiving Superfast Broadband	94.10%	83.80%	Declining	27	4
SECON09: Town Vacancy Rates	11.4%	8.74%	Improving	12	2
SECON10: Immediately available employment land as a % of total land allocated for employment purposes in the local development plan	27.19%	10.81%	Declining	27	4

# Environment & Infrastructure Services Annual Measures 2022 - 2023

## Appendix 2

Generated on: 17 May 2023

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Traffic Light: Red 6 Amber 1 Green 10 Data Only 8 Unknown 2



**Strategic Priority: Economy and Enterprise. Council Priority (Outcome): A location of choice that has a diverse economic base of innovative companies with a skilled workforce and return to full employment**



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.1 SPI1 CM06b - Through assistance provided by the Business Gateway: The number of business start-ups per year.	371	367.29	352.45	2018/19	630			
				2019/20	649			
				2020/21	587			
				2021/22	460			
				2022/23	473			
Overall startup in the North East remains strong. A new contract with the contractor was started on the 1st April and the numbers of starts supported for both Aberdeenshire and Aberdeen City is 743 for 22/23 (Target for Aberdeenshire is 50% of this) We also benefited from additional funding through LACER which supported more startups.								



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.2 Quality of service provided by Business Gateway Contractor				2018/19	86.5			
				2019/20	83			
				2020/21	90			
				2021/22	92			
				2022/23	90			
Our customer service rating remains consistently above the national average.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.8 ECON5 - Number of Business Gateway Start-ups per 10,000 Population	16.41	16.25	15.59	2018/19	23.94			
				2019/20	25.54			
				2020/21	22.89			
				2021/22	17			
				2022/23	18			
487 businesses and 262k total population. The target for Aberdeenshire is 16.41 and Aberdeenshire Council reports a figure of 18.								

**Strategic Priority: Economy and Enterprise. Council Priority (Outcome): A location of choice that has a diverse economic base of innovative companies with a skilled workforce and return to full employment**



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
3.11 ECON8 - The proportion of properties receiving superfast broadband	94%	93.06%	89.3%	2018/19	78.6%			
				2019/20	82%			
				2020/21	83.4%			
				2021/22	83.75%			
				2022/23	85%			
<p>Aberdeenshire continues to benefit from the R100 roll out with an additional 3,814 premises benefitting from connection upgrades. The Digital Engagement team continue to work with premises and 320 Scottish Broadband vouchers have been used to improve individual connections. This represents 10% of eligible households and is the highest rate in Scotland owing to the rurality of our region and the efforts of the Digital Engagement team. Aberdeenshire remains one of the poorest connected of all Local Authorities and ranks 27th out of 32.</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.8 SPI1 CM06ai - Availability of Marketable Employment Land				2018/19	307			
				2019/20	281			
				2020/21	281			
				2021/22	237			
				2022/23	237			
<p>of this 237ha 56 ha is immediately available for occupation</p>								



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.9 SPI1 CM06aii - Housing Land Audit - AHMA (years)	5	4.95	4.75	2018/19	7.2			
				2019/20	7.2			
				2020/21	7.1			
				2021/22	6.1			
				2022/23	6.1			
<p>HLA will be published for consultation summer 2023</p>								





**Strategic Priority: Economy and Enterprise. Council Priority (Outcome): A location of choice that has a diverse economic base of innovative companies with a skilled workforce and return to full employment**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.10 SPI1 CM06aiii - Housing Land Audit - RHMA	5	4.95	4.75	2018/19	5.5			
				2019/20	5.5			
				2020/21	5.4			
				2021/22				
				2022/23	5.8			
Audit to be published summer 2023								



**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.2 Reduce by 50% the number of people killed on our roads..				2018/19	8			
				2019/20	10			
				2020/21	7			
				2021/22	12			
				2022/23				
Information for this PI is provided by Police Scotland once per calendar year. This data will be published in November/December 2023 for the calendar year 2022.								



**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.3 Reduce by 50% the number of people being seriously injured on our roads				2018/19	121			
				2019/20	111			
				2020/21	88			
				2021/22	92			
				2022/23				

Information for this PI is provided by Police Scotland once per calendar year. This data will be published in November/December 2023 for the calendar year 2022.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.4 Reduce by 60% the number of children (aged <16) being killed on our roads.				2018/19	0			
				2019/20	0			
				2020/21	0			
				2021/22	0			
				2022/23				

Information for this PI is provided by Police Scotland once per calendar year. This data will be published in November/December 2023 for the calendar year 2022.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.5 Reduce by 60% the number of children (aged <16) being seriously injured on our roads				2018/19	12			
				2019/20	5			
				2020/21	6			
				2021/22	0			
				2022/23				

Information for this PI is provided by Police Scotland once per calendar year. This data will be published in November/December 2023 for the calendar year 2022.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.1 SPI1 SPO9e - Percentage of all street light repairs completed within 7 days (Annual Measure)	62.50%	60.94%	59.38%	2018/19	91.58%	3,647		
				2019/20	87.08%	2,756		
				2020/21	69.35%	336		
				2021/22	79.58%	2,321		
				2022/23	57.82%	1,849		

Performance in relation to street lighting repairs has continued to decline, primarily due to lack of qualified operatives. The Service has been unable to attract electrically qualified staff when attempting to recruit. The lighting maintenance team should consist of 6 operatives, but the Service is currently carrying 2 vacancies. A review of the job profile, the tasks undertaken, and the level of qualifications is underway in an effort to attract applicants. External contracts have been established for more major planned lighting work, to ensure our in-house electricians can concentrate on repair work.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.3 ENV4b - Percentage of A Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	27.0%			
				2019/20	27.5%			
				2020/21	23.3%			
				2021/22	20.1%			
				2022/23	21.4%			



This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,468 miles of carriageways and 893 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of A Class Roads that should be considered for maintenance rose to 21.4% but remains well below target. The Scottish Average was 27.4% and Aberdeenshire ranked 10th in Scotland placing it in the second quartile for this measure.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
				2018/19	2019/20	2020/21		
5.4 ENV4c - Percentage of B Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	24.5%			
				2019/20	23.5%			
				2020/21	19.9%			
				2021/22	18.2%			
				2022/23	17.4%			

This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,468 miles of carriageways and 893 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of B Class Roads that should be considered for maintenance fell to 17.4% and remains well below target. The Scottish Average was 31.5% and Aberdeenshire ranked 2nd in Scotland placing it in the top quartile for this measure.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.5 ENV4d - Percentage of C Class Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	22.8%			
				2019/20	20.8%			
				2020/21	19.0%			
				2021/22	18.2%			
				2022/23	18.3%			

This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,468 miles of carriageways and 893 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of C Class Roads that should be considered for maintenance rose slightly to 18.3% but remains well below target. The Scottish Average was 32.7% and Aberdeenshire ranked 3rd in Scotland placing it in the top quartile for this measure.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.6 ENV4e - Percentage of Unclassified Roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	30.7%			
				2019/20	30.1%			
				2020/21	30.2%			
				2021/22	27.3%			
				2022/23	27.9%			

This is an LGBF indicator. This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage

- Weather patterns

Aberdeenshire Council is responsible for some 3,468 miles of carriageways and 893 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of Unclassified Roads that should be considered for maintenance rose slightly to 27.9% but remains well below target. The Scottish Average was 36.4% and Aberdeenshire ranked 2nd in Scotland placing it in the top quartile for this measure.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
				2018/19	2019/20	2020/21		
5.7 SPI1 SP09a - Total percentage of roads that should be considered for maintenance (SPI)	32.0%	32.8%	33.6%	2018/19	27.1%		✔	
				2019/20	26.2%			
				2020/21	24.7%			
				2021/22	22.6%			
				2022/23	22.9%			

This indicator shows the percentage of the road network that should be considered for maintenance treatment (the red band), together with the portion requiring further investigation and/or monitoring (the amber band). The condition of roads will be affected by:

- Budgetary constraints
- Traffic flows/usage
- Weather patterns

Aberdeenshire Council is responsible for some 3,468 miles of carriageways and 893 miles of footways. Ensuring that the network is effectively maintained is a key priority for the Roads Service and asset management techniques are used to minimise the impact of ongoing budgetary pressures on road condition.

The percentage of roads that should be considered for maintenance rose slightly to 22.9% but remains well below target. The Scottish Average was 33.6% and Aberdeenshire ranked 2nd in Scotland placing it in the top quartile for this measure.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.10 SPI1 SP09c - Bridges annual budget allocation as a %age of cost of identified work	15%	14.85%	14.25%	2018/19	5.5%			
				2019/20	3.2%			
				2020/21	1.8%			
				2021/22	9.3%			
				2022/23	9.3%			



Allocated budget 2022/2023 = £9,293,000. Estimated cost of identified work = £100,000,000. Hence % budget allocated of estimated cost of identified work = 9.3%

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.11 SPI1 SP09b - Percentage of bridges without weight or width restriction.				2018/19	98.93%	1,307		
				2019/20	98.32%	1,312		
				2020/21	98.32%	1,312		
				2021/22	98.4%	1,312		
				2022/23	98.48%	1,312		



Number of Bridges Total = 1312. Number of Bridges without a weight or width restriction=1292. % Bridges without a weight or width restriction = 98.5%

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Protect our special environment, including tackling climate change**



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.2 Quantity of Energy Consumed By Council street Lights				2018/19	13,743,297			
				2019/20	12,310,515			
				2020/21	10,657,810			
				2021/22	9,896,296			
				2022/23	8,654,997			

The actual consumption of energy from street lights was 8,654,997kWh, which is a saving of 12.5% and 227t CO2e. We are still experiencing difficulties in lantern procurement due material shortages, specifically chips which are the main controllers for the lanterns.

**Strategic Priority: Economy and Enterprise. Council Priority (Outcome): Consumers are assured that businesses are conforming to regulations. Businesses are supported to ensure compliance with legislation, economic diversification, and energy transition**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
1.8 SPI 1SP08a Ashire - Percentage of High Risk Premises visited within the timescales (Trading Standards)	95.0%	94.0%	90.3%	2018/19	88.4%	43		
				2019/20	81.3%	32		
				2020/21	32.0%	25		
				2021/22	.0%	3		
				2022/23	85.2%	27		

27 High risk premises were identified and 23 were visited within the timescale.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
2.5 - SPI1 SP08b Percentage of Type-A private water supplies samples completed in accordance with statutory sampling programme	100.0%	99.0%	95.0%	2018/19	99.2%	248		
				2019/20	97.3%	301		
				2020/21	58.0%	540		





				2021/22	66.6%	581		
				2022/23	75.5%	607		



75% (458 out of 607 sampled).

It should be noted our sampling year is Jan-Dec and samples are not necessarily taken every 12month. We are also increasing the number of regulated supplies year on year in line with new tenanted properties and short term lets being identified.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.3 SPI1SP05aiii Percentage of the total number of planning applications dealt with within two months (Annual)	75.0%	74.3%	71.3%	2018/19	86.7%	1,733		
				2019/20	80.8%	1,529		
				2020/21	80.7%	1,279		
				2021/22	74.3%	1,475		
				2022/23	73.2%	1,237		

This is the annual figure for the quarterly measure reported previously. This is reported as a Statutory Performance Indicator. As can be seen performance has just dipped below the target figure for the year. Processing legacy cases, legacy effects of the pandemic and the impact of unexpected staffing changes during the year has influenced the outcome.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.11 Average time in weeks to determine major planning applications				2018/19	81.2			
				2019/20	23.2			
				2020/21	11			
				2021/22	51.5			
				2022/23	21.5			

Please note that the figure does not include planning applications that were subject to Planning Processing Agreements.

There were 11 major applications issued within the reporting year.

Banff & Buchan (1) - 17.6 average weeks

Buchan (2) - 20.4 average weeks  
 Formartine (2) - 46.1 average weeks  
 Garioch (2) - 17.4 average weeks  
 Kincardine & Mearns (2) - 17.0 average weeks  
 Marr (2) - 8.7 average weeks



The Aberdeenshire target is 35 weeks.

Scottish average figure for the year not published at time of reporting, last year (2021/22) the Scottish average was 44.6 weeks.

Overall Performance 2022-23 – 11 major applications issued with an average of 21.5 weeks.

Overall Performance 2021-22 – 7 major applications issued with an average of 51.5 weeks.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
				2018/19	2019/20	2020/21		
7.12 Number of major planning applications determined during the year				2018/19	18			
				2019/20	3			
				2020/21	1			
				2021/22	7			
				2022/23	11			

This is not a performance measure it is really the base data for the previous indicator.

Please note that the figure does not include planning applications that were subject to Planning Processing Agreements.

Eleven major applications determined during the reporting year:

- Banff and Buchan Area - 1
- Buchan Area - 2
- Formartine Area - 2
- Garioch Area - 2
- Kincardine & Mearns Area - 2
- Marr Area - 2

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.18 ECON3 - Average time per business and industry planning application in weeks	11	11.11	11.55	2018/19	7.92			
				2019/20	9.27			
				2020/21	8.6			
				2021/22	11.4			
				2022/23	14.2			

The average time to process a business and industry planning application rose this year to 14.2 weeks which is above last years figure of 11.4 weeks. There have been some variations in performance in some of the area teams and this is attributable to varying factors including the actions of teams proactively increasing throughput and seeking to reduce backlogs that have built up, and in conjunction with staffing changes that the teams have experienced.


**Strategic Priority: Health and Well Being. Council Priority (Outcome): Safeguard the built and natural environment**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.13 SPI1 SP05e - The length of path in the Core Paths Plan opened or improved annually	10	9.9	9.5	2018/19	3.71			
				2019/20	4.6			
				2020/21	11.5			
				2021/22	10.3			
				2022/23	12			

Note 12km is the total figure for core path improvements in financial year 2022/23. Works include improvements to the F&B Way, Deeside Way and coast paths. 0.3 for Newtonhill (coastal path); 0.7 for Huntly Meadows (bridge and step work); 3.3 for Deeside Way Potarch Shooting Greens; 0.2 for Deeside Way Bellfield Park; 0.3 for Deeside Way Gliding club; 0.5m surfacing and drainage upgrade works F&B Way; 6.0 for bridge installation on F&B Way – 5 bridges spread over 2 x 3km sections of the F&B Way; 1.0 for Pennan (coastal path)


# Environment & Infrastructure Services Operational Measures Qrt 3 2022 2023 Appendix 3


Generated on: 17 May 2023

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				



**Traffic Light: Red 7 Amber 2 Green 6 Unknown 2**

**Strategic Priority: Resilient Communities. Council Priority (Outcome): To protect and support public health, community mental and physical health and build community resilience as we adapt to live with COVID-19.**



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
2.3 Ashire %age of Domestic Noise Complaints Settled Without Attendance				Q4 2020/21	100.0%	30	?	
				Q1 2021/22	94.7%	57		
				Q2 2021/22	100.0%	64		
				Q3 2021/22	100.0%	30		
				Q4 2021/22	100.0%	49		
				Q1 2022/23	94.7%	57		
				Q2 2022/23	100.0%	64		
				Q3 2022/23	100.0%	9		
			Q4 2022/23	100.0%	21			
No target has been given for this indicator because the number of complaints lodged is outwith the Council's control, hence the fluctuation in numbers, and will depend upon a variety of factors, environmental and human. None of the complaints received this quarter required attendance on site.								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
2.4 Ashire - %age of Domestic Noise Complaints Settled With Attendance Not Under Part V of the Antisocial Behaviour etc (Scotland) Act 2004				Q4 2020/21	.0%	30	?	
				Q1 2021/22	5.3%	57		
				Q2 2021/22	.0%	64		
				Q3 2021/22	.0%	30		
				Q4 2021/22	.0%	49		
				Q1 2022/23	5.3%	57		
				Q2 2022/23	.0%	64		
				Q3 2022/23	.0%	9		
			Q4 2022/23	.0%	21			
No target has been given for this indicator because the number of complaints lodged is outwith the Council's control, hence the fluctuation in numbers, and will depend upon a variety of factors, environmental and human. None of the complaints received this quarter required attendance on site.								

**Strategic Priority: Resilient Communities. Council Priority (Outcome): A road and street-lighting network which keeps people safe, encourages active lifestyles and increases active travel opportunities.**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
4.1 Vehicle Test Reports - percentage of vehicles that finally pass	100%	99%	95%	Q4 2020/21	100%	6		
				Q1 2021/22	90.38%	52		
				Q2 2021/22	96.08%	51		
				Q3 2021/22	98.15%	54		
				Q4 2021/22	97.06%	34		
				Q1 2022/23	97.78%	45		
				Q2 2022/23	98.18%	55		
				Q3 2022/23	97.3%	37		
Q4 2022/23	96%	25						



During the quarter Jan-Mar 2023 there was 1 failure due to water pump issues at the test station.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.1 SPI1 SP09e - Ashire Street lighting Faults - Percentage completed within 7 days	62.5%	60.9%	59.4%	Q4 2020/21	58.3%	667		
				Q1 2021/22	79.0%	186		
				Q2 2021/22	81.4%	387		
				Q3 2021/22	77.0%	1,053		
				Q4 2021/22	82.6%	695		
				Q1 2022/23	71.4%	147		
				Q2 2022/23	68.7%	278		
				Q3 2022/23	60.4%	778		
Q4 2022/23	46.9%	646						



Performance in relation to street lighting repairs has continued to decline, primarily due to lack of qualified operatives. The Service has been unable to attract electrically qualified staff when attempting to recruit. The lighting maintenance team should consist of 6 operatives, but the Service is currently carrying 2 vacancies. A review the job profile, the tasks undertaken, and the

level of qualifications is underway in an effort to attract applicants. External contracts have been established for more major planned lighting work, to ensure our in-house electricians can concentrate on repair work.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.1 SPI1 SP05ai - Ashire - Percentage of household planning applications dealt with within two months (SPI) (these do not include those which are the subject of Planning Processing Agreements).	95.0%	92.6%	90.3%	Q4 2020/21	93.8%	160		
				Q1 2021/22	94.5%	201		
				Q2 2021/22	84.6%	221		
				Q3 2021/22	83.1%	142		
				Q4 2021/22	89.9%	139		
				Q1 2022/23	91.2%	159		
				Q2 2022/23	87.1%	163		
				Q3 2022/23	87.9%	141		
Q4 2022/23	90.8%	98						

Overall performance for Household applications that excluded those that were the subject of a PPA or agreed Extension of Time, and were determined within the 2-month determination period in this Quarter 4 is recorded as **91%**. In the previous Quarter 3 it was **88%**. The recorded figure is marginally below the Aberdeenshire target of **95%**. The average weeks taken is recorded at **7.5** weeks. In the previous Quarter 3 the average weeks recorded was **8.0** weeks. The Aberdeenshire target is 6 weeks. Overall, the performance figure has therefore remained consistent and relatively high. The figures equate to only **9** out of the **98** applications determined, that were not the subject of a PPA or an agreed Extension of Time, failing to meet the 2-month target. Focus is being maintained on the importance of achieving efficient performance in this category.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.2 SPI1 SP05aii - Ashire - Percentage of non-householder planning applications dealt with within two months (SPI) (these do not include those which are the subject of Planning Processing Agreements).	65.0%	63.4%	61.8%	Q4 2020/21	67.7%	186		
				Q1 2021/22	69.8%	192		
				Q2 2021/22	54.8%	208		
				Q3 2021/22	58.8%	170		
				Q4 2021/22	63.4%	202		
				Q1 2022/23	58.7%	206		
				Q2 2022/23	56.3%	199		

				Q3 2022/23	62.8%	148		
				Q4 2022/23	64.2%	123		

Overall performance for Non-householder applications, that excluded those that were the subject of a PPA or an agreed Extension of Time, and were determined within the 2-month determination period in this Quarter 4 is recorded as **64%**. The previous Quarter 3 reported a figure of **63%**. The recorded figure is very marginally below the Aberdeenshire target of **65%**. The average weeks taken is recorded at **15.4** weeks. In the previous Quarter 3 the average weeks recorded was **14.5** weeks. The Aberdeenshire target is **11** weeks. The figures equate to **44** out of the **123** applications determined, that were not the subject of a PPA or an agreed Extension of Time, failing to meet the 2-month target. Performance across Aberdeenshire has remained at a reasonable level in this category despite staffing challenges in some teams. Focus is though being maintained on the importance of achieving efficient performance in this category.

The processing and determination of non-householder applications is often dependent on many other more complex aspects of assessment and a wide variation of consultee responses both in content and timescales. There have been some variations in performance in some of the area teams and this is attributable to varying factors including the actions of teams proactively increasing throughput and seeking to reduce backlogs that have built up, and in conjunction with staffing changes that some teams have continued to experience during this Quarter.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.3 SPI1 SPo5aiiii - Ashire - Percentage of the total number of planning applications dealt with within two months (these do not include those which are the subject of Planning Processing Agreements).	75.0%	73.1%	71.3%	Q4 2020/21	79.8%	346		
				Q1 2021/22	82.4%	393		
				Q2 2021/22	70.2%	429		
				Q3 2021/22	69.9%	312		
				Q4 2021/22	74.2%	341		
				Q1 2022/23	72.9%	365		
				Q2 2022/23	70.2%	362		
				Q3 2022/23	75.1%	289		
				Q4 2022/23	76.0%	221		

Overall performance for all Local Development applications that excluded those that were the subject of a PPA or agreed Extension of Time, and were determined within the 2-month determination period in this Quarter 4 is recorded as **76%**. The previous Quarter 3 reported a figure of **75%**. The recorded figure marginally exceeds the Aberdeenshire target of **75%** and represents a marginal overall improvement. The average weeks taken is recorded at **11.9** and also represents an improvement. In the previous Quarter 3 the average weeks recorded was **11.3**. The Aberdeenshire target is **11** weeks. Overall, **168** out of the **221** applications determined, that excluded those that were the subject of a PPA or agreed Extension of Time, met the 2 months target. In total **162** local development applications were subject to a PPA or agreed Extension of Time of which **130** (80%) were determined within the PPA, or Extension of Time agreed periods for determination.



Again, there have been some variations in performance in some of the area teams and this is attributable to varying factors including the actions of teams proactively increasing throughput and seeking to reduce backlogs that have built up, and in conjunction with staffing changes that some teams experienced during this Quarter.



**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.4a Other types of planning applications –the percentage dealt with within two months	80%	79.2%	76%	Q4 2020/21	97.78%	45		
				Q1 2021/22	92.11%	38		
				Q2 2021/22	84.78%	46		
				Q3 2021/22	79.17%	48		
				Q4 2021/22	83.33%	30		
				Q1 2022/23	74%	50		
				Q2 2022/23	88.37%	43		
				Q3 2022/23	90%	50		
				Q4 2022/23	82.86%	35		

The performance for Quarter 4 at **83%** is above the Aberdeenshire target of **80%** but less than that achieved in the previous Quarter. The previous Quarter 3 recorded a figure of **90%**. The average weeks taken is recorded at **10.2** weeks and is also less than that achieved in the previous Quarter. In the previous Quarter 3 the average weeks recorded was **7.8** weeks. The Aberdeenshire target is 8 weeks. Overall, **29** of the **35** applications determined, that were not the subject of a PPA or agreed Extension of Time, met the 2-month target.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.4b Other types of planning applications – average time taken to deal with application (weeks)	8	8.08	8.4	Q4 2020/21	7.1			
				Q1 2021/22	7.6			
				Q2 2021/22	8.4			
				Q3 2021/22	8.3			
				Q4 2021/22	11.3			
				Q1 2022/23	10.1			
				Q2 2022/23	8.9			
				Q3 2022/23	7.8			
				Q4 2022/23	10.2			

The performance for Quarter 4 at **83%** is above the Aberdeenshire target of **80%** but less than that achieved in the previous Quarter. The previous Quarter 3 recorded a figure of **90%**. The average weeks taken is recorded at **10.2** weeks and is also less than that achieved in the previous Quarter. In the previous Quarter 3 the average weeks recorded was **7.8** weeks. The Aberdeenshire target is 8 weeks. Overall, **29** of the **35** applications determined, that were not the subject of a PPA or agreed Extension of Time, met the 2-month target.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.5 Number and percentage of processing agreements dealt with within agreed timescales	100.0%	99.0%	95.0%	Q4 2020/21	94.2%	137		
				Q1 2021/22	92.7%	110		
				Q2 2021/22	89.4%	161		
				Q3 2021/22	84.1%	145		
				Q4 2021/22	82.7%	139		
				Q1 2022/23	86.0%	114		
				Q2 2022/23	78.7%	127		
				Q3 2022/23	79.5%	132		
				Q4 2022/23	80.2%	162		

A total of **130** applications out of a total of **162** were determined with an associated PPA or agreed Extension of Time and within the set timescales as agreed as part of the respective PPA or agreed Extension of Time. This was recorded as **80%** of applications determined within their prescribed agreed timescales. This is exactly the same as the **80%** achieved in Quarter 3.

All major applications are promoted to be determined through the use of a PPA and many other non-majors are also subject to PPAs or agreed Extension of Times. Although these are not statutory, the Service promotes their usefulness to developers where appropriate. Reasons vary (can be external) in relation to why some PPA applications or agreed Extension of Time applications are not determined within their timescales. There is a focussing of efforts to try and ensure that timescales agreed for PPA and agreed Extension of Time applications are met.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.6 Applications with Legal Agreements – average time to conclude (weeks)	32	32.32	33.6	Q4 2020/21	23.8			
				Q1 2021/22	30.8			
				Q2 2021/22	21.6			
				Q3 2021/22	56.7			
				Q4 2021/22	52.8			
				Q1 2022/23	40.9			

	Q2 2022/23	39.1	
	Q3 2022/23	49.5	
	Q4 2022/23	41.5	

A total of **22** applications were determined within a time of **41.5** average weeks for this Quarter 4. This is quicker than Quarter 3 where a figure of **49.5** average weeks was recorded when **19** applications were determined with legal agreements. The figure sits beyond the target timescale of **32** average weeks but this can be attributed to just a few applications and their legal agreements taking longer periods of time to conclude. The range of time period for the applications determined with a Legal Agreement concluded has varied between for example 10.4 average weeks to 78.7 average weeks and can be attributed to a wider range of factors, many of which lie outwith the control of the Council.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.14 The average time taken to deal with a household planning application (in weeks) (these do not include those which are the subject of Planning Processing Agreements).	6	6.06	6.3	Q4 2020/21	7.8			
				Q1 2021/22	7.6			
				Q2 2021/22	8.5			
				Q3 2021/22	7.9			
				Q4 2021/22	7.4			
				Q1 2022/23	7.8			
				Q2 2022/23	8.1			
				Q3 2022/23	8			
				Q4 2022/23	7.5			

Overall performance for Household applications that excluded those that were the subject of a PPA or agreed Extension of Time, and were determined within the 2-month determination period in this Quarter 4 is recorded as **91%**. In the previous Quarter 3 it was **88%**. The recorded figure is marginally below the Aberdeenshire target of **95%**. The average weeks taken is recorded at **7.5** weeks. In the previous Quarter 3 the average weeks recorded was **8.0** weeks. The Aberdeenshire target is 6 weeks. Overall, the performance figure has therefore remained consistent and relatively high. The figures equate to only **9** out of the **98** applications determined, that were not the subject of a PPA or an agreed Extension of Time, failing to meet the 2-month target. Focus is being maintained on the importance of achieving efficient performance in this category.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
7.15 The average time taken to deal with a non-householder planning application (weeks) (these do not	11	11.11	11.55	Q4 2020/21	10.8			
				Q1 2021/22	10.3			

include those which are the subject of Planning Processing Agreements).				Q2 2021/22	12.3			
				Q3 2021/22	16.4			
				Q4 2021/22	14			
				Q1 2022/23	13.8			
				Q2 2022/23	16.5			
				Q3 2022/23	14.5			
				Q4 2022/23	15.4			

Overall performance for Non-householder applications, that excluded those that were the subject of a PPA or an agreed Extension of Time, and were determined within the 2-month determination period in this Quarter 4 is recorded as **64%**. The previous Quarter 3 reported a figure of **63%**. The recorded figure is very marginally below the Aberdeenshire target of **65%**. The average weeks taken is recorded at **15.4** weeks. In the previous Quarter 3 the average weeks recorded was **14.5** weeks. The Aberdeenshire target is **11** weeks. The figures equate to **44** out of the **123** applications determined, that were not the subject of a PPA or an agreed Extension of Time, failing to meet the 2-month target. Performance across Aberdeenshire has remained at a reasonable level in this category despite staffing challenges in some teams. Focus is though being maintained on the importance of achieving efficient performance in this category.

The processing and determination of non-householder applications is often dependent on many other more complex aspects of assessment and a wide variation of consultee responses both in content and timescales. There have been some variations in performance in some of the area teams and this is attributable to varying factors including the actions of teams proactively increasing throughput and seeking to reduce backlogs that have built up, and in conjunction with staffing changes that some teams have continued to experience during this Quarter.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.1 SPI1 SP05b - Ashire - Percentage of building warrant and amendment applications assessed for compliance with technical standards within 20 working days.	95%	94.05%	90.25%	Q4 2020/21	98.56%	627		
				Q1 2021/22	95.58%	702		
				Q2 2021/22	95.27%	783		
				Q3 2021/22	95.77%	639		
				Q4 2021/22	98.13%	587		
				Q1 2022/23	97.24%	688		
				Q2 2022/23	95.56%	630		
				Q3 2022/23	98.74%	556		
Q4 2022/23	97.55%	612						



The 20 day first response target, set by the Building Standards Division, across Aberdeenshire has been met in all areas.

**Strategic Priority: Resilient Communities. Council Priority (Outcome): Efficient and effective business support, advice, and regulation**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.2 SPI1 SP05c - Ashire - Time taken from notification of a potentially dangerous building to completed risk assessment (this may include an inspection)	100.0%	97.5%	95.0%	Q4 2020/21	100.0%	11		
				Q1 2021/22	100.0%	4		
				Q2 2021/22	100.0%	8		
				Q3 2021/22	100.0%	15		
				Q4 2021/22	100.0%	16		
				Q1 2022/23	100.0%	7		
				Q2 2022/23	100.0%	6		
				Q3 2022/23	100.0%	9		
				Q4 2022/23	100.0%	6		
All six dangerous building call outs in Aberdeenshire this quarter were responded to within the prescribed four hour time period target.								






Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
8.3 SPI1 SP05d - Abshire Percentage of building warrant and amendment applications issued within 10 days from receipt of all satisfactory information.	90%	89.1%	85.5%	Q4 2020/21	97.88%	472		
				Q1 2021/22	96.92%	585		
				Q2 2021/22	95.37%	562		
				Q3 2021/22	93.27%	550		
				Q4 2021/22	96.68%	572		
				Q1 2022/23	96.68%	542		
				Q2 2022/23	96.1%	538		
				Q3 2022/23	95.4%	478		
				Q4 2022/23	95.16%	413		
The 10 day time from a satisfactory application being returned to the issuing of a building warrant across Aberdeenshire has been met in all areas.								

**Strategic Priority: Health and Well Being. Council Priority (Outcome): Waste and recycling service which supports our attractive environment and reduces emissions**


Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
6.2 Percentage of household waste collected by the authority during the year that was recycled and composted (Quarterly) (S)	45.0%	43.9%	42.8%	Q4 2020/21	41.3%	26,656		
				Q1 2021/22	42.6%	32,229		
				Q2 2021/22	42.8%	32,163		
				Q3 2021/22	37.0%	26,445		
				Q4 2021/22	37.6%	26,724		
				Q1 2022/23	42.1%	29,640		
				Q2 2022/23	40.2%	28,105		
				Q3 2022/23	39.4%	24,666		
				Q4 2022/23	38.7%	25,899		
<p>Quarter 4 (January-March) The drop in percentage for this quarter is due to a seasonal trend with the lack of garden waste during this period of the year. There are also still ongoing reduced amounts of building/DIY materials such as rubble and soil which can also be associated with the seasonal trend due to weather however it could also be related to a decline in home improvements due to the cost of living crisis.</p>								


# Environment & Infrastructure Services Strategic Priorities Update October 2022 to March 2023 Appendix 4

Generated on: 17 May 2023



Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed



## Connectivity



Develop and deliver a programme of road maintenance and improvement works each year.			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px 5px;">100%</div>	31-Mar-2022	<p>In June ISC was asked to consider proposals for improving the method for identifying roads related capital works schemes. It was proposed that a data driven process should be developed for producing and prioritising roads related capital works programmes on an Aberdeenshire wide basis replacing annual works programme reporting.</p> <p>This more transparent, data driven process would give clarity to Members and to residents on which schemes are in process for delivery and what comparative priority each scheme has. This list of prioritised schemes would be a live document. Scheme prioritising would change when new data becomes available.</p> <p>The Committee was also asked to agree the proposed programme of roads related capital works for 2022 - 2023.</p>

Street lighting maintenance			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px 5px;">100%</div>	31-Mar-2022	<p>The programme for Street Lighting Maintenance in 2021/22 was completed as intended. Reactive maintenance work on the street lighting network continues into 2022/23 as per the Road Asset Management Plan and annual Roads Maintenance Plan and is on schedule.</p>





Upgrade Street Lighting			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	The programme for upgrading Street Lighting to LED in specific areas/streets across Aberdeenshire continued in 2021/22 and was completed as intended. The full programme of LED replacement commenced in 2015-16 when a 5-year programme was established to upgrade all our streetlights to LED costing a total of £6 million and saving 50% on our energy consumption. The programme has had a few setbacks, notably when work had to stop during Covid 19 restrictions and subsequently with worldwide shortages of various key components. However, the Service is back on course with the programme and estimate that around 76% of our network is now upgraded to LED and we anticipate full programme completion in 2023-24.

Bridge maintenance works			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	Elected members formally agreed a prioritisation policy and procedure for the future of the region's bridge repairs and renewals in May 2021. In December 2021 ISC approved a 9 year rolling programme of bridge and structures works identified through the agreed prioritisation procedure.  Bridge works are being carried out in accordance with the agreed programme.


Deliver an efficient and effective gritting service			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	The Roads Winter Maintenance Operational Plan for 2021/22 was put into motion on the 10th November 2021. Over the course of the winter the service had to deal with heavy snow and a succession of winter storms that severely disrupted the roads network. Lessons learnt from last year have been considered as part of the


			development of the operational plan for this year which is expected to come into effect in early November.
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Flood risk and coastal protection works			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px; display: inline-block;">100%</div>	31-Mar-2022	Design work is progressing for a number of minor flood protection works. Tarland Road Culvert and Whitehills works are under construction.

Deliver actions in Flood Risk Management Plan 2016 - 2022			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px; display: inline-block;">100%</div>	31-Mar-2022	<p>Work on establishing the Local Flood Risk Management Plan for 2022 - 2028 commenced in August 2021. In March 2022 the Council received confirmation from the Scottish Government that publication of Local Flood Risk Management Plans could be delayed until the end of the year.</p> <p>In November a report was circulated for comment to each Area Committee in respect of the potential flood risk management actions for the 2022 - 2028 Local Risk Management Plan. All comments received to be fed back to ISC in December before being submitted to the Scottish Government for approval and publication.</p> <p>The report explains that following the work completed in Cycle 1, three locations in Aberdeenshire have been prioritised for potential Flood Scheme works. The three schemes will be progressed to a detailed design stage then will be advanced to procurement and construction dependent on securing sufficient national funding and any possible Scottish Government Gateway review decisions. These are:-</p> <ol style="list-style-type: none"> <li>1. Ballater</li> <li>2. Inverurie</li> <li>3. Stonehaven (Coastal and Farrochie Burn)</li> </ol>


			<p>A further five locations in Aberdeenshire have been identified for Flood Protection Studies:-</p> <ol style="list-style-type: none"> <li>1. Aboyne</li> <li>2. Fettercairn</li> <li>3. Kemnay</li> <li>4. Kintore</li> <li>5. Tarland</li> </ol>
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Deliver Tay Estuary and Montrose Basin Local Flood Plan 2016 - 2022			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; width: 100%; height: 15px; display: inline-block;"></div> 100%	31-Mar-2022	Surface water management plans identified for this cycle are being progressed along with Aberdeenshire-wide actions.


Enhanced DRT Project			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; width: 100%; height: 15px; display: inline-block;"></div> 100%	31-Mar-2022	<p>In August it was announced that the Ready2Go Around Inverurie digital demand responsive transport (DDRT) pilot initiative has been extended for a further year. Continuation of the initial experimental period will provide time for the council's passenger transport unit to undertake further appraisal of the role of such novel services.</p> <p>The Monday-Saturday Ready2Go Around Inverurie service involves five minibuses operated by Watermill Coaches under contract to the council covering Inverurie and the surrounding area, including the communities of Inch, Rothienorman, Oldmeldrum, Kintore, Kemnay and Monymusk.</p> <p>The service picks up and drops off booked passengers at physical or virtual bus stops. It does not have a fixed route or timetable; the management software calculates the route and times dynamically based on each individual passenger booking.</p>

			<p>On average there are now 1,100 passenger trips made each week on the Ready2Go service, which is proving popular with the majority of passengers and achieving high levels of satisfaction.</p> <p>An analysis by consultants Stantec, commissioned by the Council and Nestrans to evaluate the pilot, found that the DDRT service has been performing well compared with the previous timetabled fixed route supported bus services. In particular, there are indications that the service has reversed falling passenger numbers and is better catering for what would be otherwise unmet travel needs.</p> <p>In doing so, the service is also delivering wider benefits, including reduced social isolation and loneliness, improved personal independence, greater employment opportunities and physical and mental health benefits. There are also indications that a shift from car to bus travel is being achieved.</p> <p>In January 2022 the Council approved plans to fund the introduction of a similar enhanced Digital Demand Responsive Transport (DDRT) service in the Newburgh/Balmedie area. Funding will allow Stagecoach to trial an on-demand minibus service in the Newburgh/Balmedie area on Mondays to Saturdays with passengers able to book the bus by using a smartphone app or phoning the bus operator. Connections will be available for onward travel onto other Stagecoach services.</p>
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## Economic Development

Review Outcomes From LGBF			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px; display: inline-block;">100%</div>	31-Mar-2022	<p>The LGBF was provided to the Council in late November 2021 and after verification was reported to the Senior Leadership Team on the 6th April 2022 before being presented to the E&amp;IS Directorate.</p> <p>The LGBF dataset was included as part of the Annual Report presented to Aberdeenshire Council in September 2022.</p> <p>When the LGBF report was presented to E&amp;IS the Heads of Service were asked to agree improvement actions in relation to indicators performing below the Scottish average and within the bottom two quartiles where such actions would support delivery of the Council Priorities. Following deliberation of the data the E&amp;IS DMT agreed the following:-</p> <p>(i) <i>Waste related measures</i> - Improvement actions will be covered by the plans for the rollout of the new 3 weekly collection system from Spring 2023 and the opening of the EfW Plant in 2023.</p> <p>(ii) <i>Housing related measures</i> -</p> <p>(a) Rent lost due to voids. There is already in place an action plan to improve the void performance and over the past 30 months a number of changes have already been implemented. Further work is on-going.</p> <p>(b) Meeting housing quality and energy efficiency standards - Housing has an on-going Housing improvement Programme and EESSH programme which will eventually address these issues.</p> <p>(c) Average time taken to complete non-emergency repairs - the current focus is on developing an appointment system which will allow tenants to arrange a repair at the time and date which most suits them rather than trying to adhere to national target timescales.</p>


			<p>(iii) <i>Trading Standards and Environmental Health related measures</i></p> <p>Costs of Service per 1,000 population - Protective Services will be carrying out a service review during late 2022, part of which will consider the cost of the Service and opportunities for efficiencies. In addition the service has a number of new duties which have or are coming on stream such as animal licensing, short term let licensing, issuing export health certificates for products of animal origin exported to Europe and Feed inspection. A number of these duties can be charged for or we receive a fee for carrying out. It is the intention later this year following the Service Review to review fees and charges to ensure full cost recovery.</p> <p>(iv) <i>Economic Development related measures</i></p> <p>Unemployed people accessing jobs via Council funded / operated employability programmes. The action here is to continue to develop Council employability programmes in conjunction with Scottish Government and the Local Employability Partnership</p>
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Develop new Economic Development Service Plan			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px; display: inline-block;">100%</div>	31-Mar-2022	<p>In September 2022 it was announced that Aberdeenshire Council had appointed a Procurement Development Officer. The role will help local businesses that could supply the council through direct or sub contracting opportunities to bid for public sector contracts and encourage the local supply chain to explore public sector opportunities to support the local and regional economy.</p> <p>The council's Economic Development team successfully bid for Business Gateway flexible funding to support the role which will encourage local suppliers to tender for work, provide assistance and identify the barriers preventing them from tendering.</p> <p>The Business Gateway flexible fund supports projects within the region which support a more responsive, local and flexible manner to meet the evolving needs of businesses.</p> <p>The aim of the project was to support and grow local businesses which has greater economic benefits for the region.</p>

			<p>In September the Council has launched a new grant scheme to help existing businesses in the region develop and diversify.</p> <p>The Business Recovery and Growth Scheme (BRAGS), which is being funded by the Scottish Government's Local Economic Covid Recovery Fund (LACER), will support businesses which have been trading in Aberdeenshire for at least six months. Designed to aid recovery from the Covid pandemic, grants will encourage and enable businesses to:</p> <ul style="list-style-type: none"> <li>• Maintain income streams and future proof the business</li> <li>• Capitalise on product and market development opportunities</li> <li>• Be innovative in outlook and practice</li> <li>• Promote economic recovery</li> <li>• Sustain and enhance existing jobs</li> <li>• Create new employment opportunities</li> </ul> <p>Grants of £2,500, £5,000, £10,000 are available which are based on a 75% grant contribution to the total project costs. Businesses must provide at least 25% of the funding.</p> <p>The grant scheme is open to all businesses based and operating in Aberdeenshire for at least six months including sole traders, partnerships, limited liability partnerships, limited companies, registered charities and third sector organisations.</p>
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Delivery of Transition Plan for the 4 Towns in North Aberdeenshire			
Status	Progress	Due Date	Commentary
	<div style="background-color: #a0c0ff; width: 100%; padding: 2px;">100%</div>	31-Mar-2022	<p>The majority of the outcomes in each of the town plans have now been delivered. Of particular note are the following developments:</p> <ul style="list-style-type: none"> <li>▪ Completion of the major Fraserburgh 2021 programme in June / July 2020.</li> <li>▪ Recognition of Fraserburgh in the SURF awards 2021, achieving Scotland's Most Improved Place.</li> <li>▪ Expected completion of the Vinery project in Banff in July 2022, and entering the operational phases with Aberdeen Foyer.</li> <li>▪ Agreement of the first phase of funding towards Friends of Tarlair for the development of the pavilion at Tarlair, Macduff.</li> </ul>



			<ul style="list-style-type: none"> <li>▪ Launch and development of the Place Based Investment Programme which has supported the John Trail Hotel and the skate park in Fraserburgh, Macduff Cross and in 2022, Friends of Tarlair, completing the funding package for the Pavillion at Tarlair. This is in addition to projects throughout Aberdeenshire.</li> <li>▪ Celebrating the success of Invest in Peterhead, working with Rediscover Peterhead to maximise investment in the town centre.</li> <li>▪ Developing major proposals for the Broad Street area in Peterhead for Levelling Up and National Lottery Heritage Fund (NLHF) bids.</li> <li>▪ Development of a Coastal Economies Levelling Up bid for Macduff, Fraserburgh and Peterhead.</li> </ul> <p>As a result of funding opportunities including Levelling Up and Just Transition workstreams around Macduff Marine Aquarium, the Scottish Seafood Centre of Excellence in Fraserburgh and Broad street, Peterhead are being developed in preparation for the submission of major funding applications to the UK government. Net Zero transition opportunities are also being researched to identify the most appropriate and impactful developments over the next period in preparation for future funding opportunities.</p>
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Provide Support To Businesses To Adapt To EU Exit			
Status	Progress	Due Date	Commentary
	<div style="background-color: #4f81bd; color: white; padding: 2px 5px; display: inline-block;">100%</div>	31-Mar-2022	<p>The Council's website sign posts businesses to specialist services for advice and support. The relevant page is:-</p> <p><a href="https://www.aberdeenshire.gov.uk/featured-items/brexit/">https://www.aberdeenshire.gov.uk/featured-items/brexit/</a></p> <p>One key site is the Find Business Support website.</p> <p>Find Business Support was created at the request of the Scottish Government to help Scottish businesses find the right information, advice and support, when they need it. The service fulfils a key recommendation from Phase 2 of the Government's Enterprise and Skills Review. This called for a more coherent, collaborative and streamlined system of business support to be made available to customers through a single digital access point.</p>





			<p>The aim of the website is to provide businesses in Scotland with the right information, advice and support to achieve their goals.</p> <p>Delivered by the Business Support Partnership the objective is to build a more streamlined, effective, and easy-to-navigate system of support to help businesses across Scotland achieve their growth ambitions.</p>
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Support the Exporting of Products of Animal Origin			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	The Port Health Team within Protective Services continues to certify products of animal origin. The significant increase in the number of consignments requiring certification as result of Brexit continues to be managed from existing resources, however as COVID restrictions are lifted and the wider food inspection program is restarted additional resource will require to be brought in in order to continue to provide the service and support businesses. Protective Services will be carrying out a wider service review in the first half of 2022/23 in order to ensure that it continues to have sufficient food competent officers to provide port health and certification services. Feedback from affected businesses continues to be excellent.

Deliver a Trading Standards/Customer Advice Service to Citizens and Businesses			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	The second half of 2021/23 saw COVID restrictions ease and Trading Standards return to pre Covid duties. Animal Health and Welfare functions were successfully integrated into the Trading Standards Team with four existing vacancies within the Animal Health and Welfare Team being filled in the final quarter of 2021/22.



Provide a comprehensive Environmental Health Service to citizens and businesses in Aberdeenshire			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	The Second half of 2021/23 saw an easing of COVID restrictions and the Environmental Health Team returns to Pre-COVID duties. The Food inspection program which had been suspended during COVID recommenced in October 2021. In addition to recommencing pre-covid duties there are additional demands on existing resource due to additional duties such as supporting businesses through COVID recovery, Ukrainian Resettlement, introduction of short term lets licensing. There remains a number of vacancies which need to be filled in order to continue to provide a high level of service. There remains a national shortage of EHO and food competent officers. This is being addressed in part in Aberdeenshire with three officers entering their final year of their Environmental Health Degree and the enrolment of another officer onto the new Higher Certificate in Food. The additional demands and ongoing vacancies will be addressed in the Protective Services review which is programmed in for first half of 2022/23.


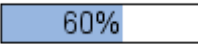
Business regulation - submit assurance statement each year to show compliance with regulations			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	There have been no significant changes in terms of business regulation, the existing compliance statement will therefore be reviewed and submitted in the first quarter of 2022.



## Environment



Develop and Deliver Open Space Maintenance Programme each year			
Status	Progress	Due Date	Commentary
		31-Mar-2022	<p>During April a combined report outlining the available funding and proposed programmes of works for Roads, Bridges, Cycling, Walking &amp; Road Safety, Coast &amp; Flooding, Harbours and Landscape Services was considered by each Area Committee.</p> <p>The report set out the revenue and capital funding available for each activity. The funding made available for Landscape Service related activities was:-</p> <p>Revenue £5,699,000 for Parks &amp; Open Spaces.</p> <p>Revenue - one off allocation £265,000 for Bereavement Services £500,000 for Parks &amp; Open Spaces £100,000 for Green Space Officers.</p> <p>Capital £571,000 for Parks &amp; Open Spaces £313,000 for Burial Grounds</p> <p>Scottish Government Play Parks Renewal Fund £308,000 for Pay Parks</p> <p>The Landscape Services budget covers the variety of different operational activities required to maintain cemeteries, parks, open spaces, country parks, grounds and infrastructure to meet the standards expected by the local communities within Aberdeenshire.</p> <p>The impact of the pandemic resulted in a vastly reduced maintenance service over the past two years, the statutory duty to carry out the burial service along with supporting colleagues in Waste to carry out refuse collection duties impacted on service provision. The removal of Burial Grounds reactive budget in 2021-2022</p>

			<p>further impacted on grounds maintenance service delivery. The approved 2022-23 budget allocated an additional £265,000 to Burial Grounds (now Bereavement Services) and £500,000 to Parks and Open Spaces which will enable Landscape Services to return to pre-pandemic maintenance standards.</p> <p>The additional £100,000 to fund the Greenspace Officers posts was to further enhance biodiversity projects including changes to maintenance regimes to encourage pollinators, rewilding and community food growing initiatives.</p> <p>Maintenance has progressed as planned over the summer months. By November grass cutting will stop and cyclical maintenance on hard and soft landscaping will commence as per the winter programme.</p>
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Implement initiatives such as the Green Spaces Project to increase biodiversity			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	<p>During the summer 2022 the Green Space Project launched the Growing Living Greenspaces Initiative to support biodiversity through planting projects and changes to the Landscape Services Management Regime.</p> <p>Community Groups that apply to take part in the project will be offered native trees, fruit trees, bulbs and wildflower plugs to plant on Council land subject to wider consultation with the community and project planners. Applications to take part in the project which spans the period September 2022 - April 2023 had to be received by 8th August 2022.</p> <p>Greenspace Officers will support organising planting events with tools, guidance, and promotion.</p>

As funding allows introduce 3 weekly kerbside collection service			
Status	Progress	Due Date	Commentary
		31-Mar-2022	<p>The roll-out of the 3 weekly kerbside collection service commenced 17th April 2023 with the distribution of the new 180L orange lidded recycling bin to the Kincardine &amp; Mearns area. The new collection cycle for Kincardine &amp; Mearns will commence from 29th May.</p> <p>The roll out will progress throughout Aberdeenshire in a phased approach – delivering bins to all households within a depot area prior to commencing the new collection cycle before moving on to the next depot area. The next area to receive their new bin and collection service will be households in Deeside and surrounding area (Banchory Depot), commencing bin deliveries from 29th May over a 5-6 week period. Households due to receive the new bins at this time will already have received a teaser postcard advising of the upcoming changes with a more detailed letter and service booklet to follow before the end of May. As yet, the exact distribution order and timeframe for the remainder of Aberdeenshire has still to be confirmed as this is pending upon completion of works at Waste Transfer Stations to create the additional storage space/bay for the 2 recycling streams.</p> <p>The phased roll-out will take almost a full year to complete, this is due to delays with works at the Waste Transfer Stations.</p> <p>The pilot carried out in Cruden Bay, saw households, already on a 3 weekly collection cycle trial from 2019, supplied with the additional orange lidded recycling bin to allow for the separation of paper/card from the mixed containers (plastic bottles, pots, tubs &amp; trays; food &amp; drinks cans, aerosols, foil; and food and drinks cartons). The pilot provided valuable information on communications, frequently asked questions, and identified collection issues that has been considered in progressing to the full roll-out phase.</p> <p>The communications campaign to highlight the forthcoming collection changes has begun with news releases and social media providing updates along with the development of a Frequently Asked Questions document in relation to the collection changes now available on the Council website.</p>


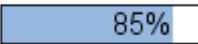
Review recycling centre permit system and service provision			
Status	Progress	Due Date	Commentary
		31-Mar-2022	<p>ISC in January 2022 agreed that the Waste Management MOWG be requested to give further consideration to a customisation of the service on a site by site basis. On the 15th June 2022 the MOWG considered options for the introduction of a hybrid booking system. This system would allow cars to access HRC sites at designated times during the day whilst at other times booking would be required. Commercial type vehicles and trade vehicles would still be required to book slots. The MOWG agreed to a proposal to trial a hybrid system for a 12 month period from 1st December 2022 at Macduff and Stonehaven Household Waste Recycling Centres with a view to implement where practicable in other sites.</p> <p>Area Committees were asked for their views on this proposal during September with a final recommendation to be made to ISC in October.</p>



Work to increase number of recycling materials accepted at recycling centres			
Status	Progress	Due Date	Commentary
		31-Mar-2022	<p>The Waste Strategy 2019 - 2023 aims to maximise reuse and recycling. To maximise reuse and recycling at recycling centres, Waste are:-</p> <ul style="list-style-type: none"> <li>- increasing the number of materials that can be recycled</li> <li>- increasing the number of staff to help people recycle as much as possible</li> <li>- providing more opportunities for reuse.</li> </ul> <p>To make this all possible Waste are diverting business waste to waste transfer stations, improving the layout at recycling centres and closing the smallest recycling centres (Gardenstown, Hatton and Whitehills) which don't have space for all the materials.</p> <p>In 2019 the Council stopped accepting old tyres at its HWRCs advising motorists to take them to garages instead. However many people had difficulty getting garages to accept their tyres. As a result the Council is now accepting tyres at Ellon and Banchory Crow's Nest waste transfer stations. Since May this year Waste have</p>

		<p>allowed motorists to deposit old tyres at its Macduff facility. Motorists can book drop-off slots at the additional transfer stations and tyres can be deposited between 7.30am and 10.30am on Tuesdays, Wednesdays and Thursdays.</p> <p>The council will accept 4 tyres until March 31st 2023 and thereafter 4 tyres per financial year from April 1 to March 31 at a cost of £2.50 per tyre.</p> <p>The new tyre waste disposal service operates in the same way as the council's trade waste drop-off service, with customers bringing in their tyres and paying for disposal via a chip and pin service. Those wishing to make use of this service can make a booking via the online HRC booking system up to 7 days in advance, with bookings closing off at 4pm the day before the visit.</p> <p>The council will accept car and van tyres - including domestic 4x4s – but not light or truck tyres.</p>
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Implement deposit return scheme			
Status	Progress	Due Date	Commentary
	<input type="text" value="45%"/>	31-Mar-2022	<p>The Deposit Return Scheme has now been delayed until 1st March 2024 (update 18/04/2023) with a review of the scheme being undertaken by the Scottish Government.</p> <p>Circularity Scotland is the Scheme Administrator with SEPA being the enforcement authority and Zero Waste Scotland supporting Circularity Scotland / the Scottish Government with promotion and putting the scheme into practice.</p> <p>The scheme is currently under review (18/04/23) with proposed changes including small containers (under 100ml) and products with low sales being exempt from the scheme. This now means in-scheme drinks containers will now range from 100ml to 3 litres in size but will still include any drinks container made from PET plastic, glass, and metal. A deposit of 20p will be made when purchasing any drink contained within an in-scheme container, with the deposit being reimbursed on return on the empty container through a return point operator. Drinks producers have been registering their products for the scheme since the start of the year and currently approximately 95% of producers are now registered. Registration is now open for retailers to register</p>


			<p>as a return point operator for customers to return their empty containers to or to apply for an exemption to providing a return point based on proximity/health &amp; safety.</p> <p>Guidance documents for internal services and businesses have been produced by the Waste Service signposting to where further information is available along with how to register as a producer or return point operator or apply for an exemption. Further information is available through Circularity Scotland, SEPA and Zero Waste Scotland websites. Circularity Scotland have advised that communications for consumers/public will not start until approximately 6-8 weeks before the go live date with the focus currently on producers and retailers.</p>
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Delivery of an operational Ness EFW Plant			
Status	Progress	Due Date	Commentary
	 85%	31-Mar-2022	<p>The Ness energy from waste (EFW) facility has moved into the hot commissioning phase with waste having been delivered into the EFW plant from Aberdeen City and Aberdeenshire Councils during March.</p> <p>The plant started the firing phase in March using diesel as a fuel initially to bring the facility up to temperature and had its first firing of waste on Friday 31 March.</p> <p>As with any commissioning phase, there will be times that the plant may not be operational and therefore during the commissioning period the waste from Aberdeenshire will move back and forth between the Ness plant and landfill to accommodate what is needed at that time.</p> <p>It is expected that the plant will be fully operational by late summer/early autumn this year.</p>

Review options and finalise arrangements for bulk waste treatment			
Status	Progress	Due Date	Commentary
	 100%	31-Mar-2022	<p>The review of options has now been fully completed with a joint procurement exercise being undertaken with Aberdeen City for an option of processing of bulky waste (approx. 1100 tonnes per annum) with the emphasis being on recycling as much of the waste as possible.</p>





			Contract to be in place for October 2022.
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Review options for further community engagement for LPAP			
Status	Progress	Due Date	Commentary
	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #e0e0e0; position: relative;"> <span style="position: absolute; left: 5px; top: 5px;">50%</span> </div>	31-Mar-2022	A Litter Prevention Action Plan has been developed for Inverurie in conjunction with Inverurie BID, Inverurie Environment Improvement Group, Inverurie Community Council and the Community Waste Officer for Garioch. There has been no progress on the Litter Prevention Action Plans for the other areas. Staffing resources are currently being utilised in preparing for and rolling out the collection service changes therefore these LPAPs will not be fully progressed until the collection service changes have been fully delivered across Aberdeenshire.

Deliver heritage regeneration projects in Banff, Macduff, Peterhead and Fraserburgh			
Status	Progress	Due Date	Commentary
	<div style="border: 1px solid black; width: 80px; height: 15px; background-color: #4f81bd; color: white; display: flex; align-items: center; justify-content: center;"> <span>100%</span> </div>	31-Mar-2022	<p>In June it was announced that the Fraserburgh 2021 Conservation Area Renewal Scheme Townscape Heritage Project had won in the RTPI Scotland Best Project category and took away the overall award for Planning Excellence at the ceremony in Edinburgh on June 16.</p> <p>The built heritage of the town was used as a means to catalyse, not constrain, the economic development and economic growth of the area.</p> <p>Led by Aberdeenshire Council's Planning and Economy Service, the project's latest success comes just a few months after the Fraserburgh regeneration programme was hailed the 'Most Improved Place in Scotland' in the 2021 SURF Awards.</p> <p>Fraserburgh 2021 has targeted properties in the town's Conservation Area which were derelict, vacant or both, to bring them back into active use, featuring shopfront</p>

			<p>improvements, reinstatement of original architectural detail, public realm and an extensive training and engagement programme.</p> <p>Created with the aim of transforming the image and quality of the commercial core of Fraserburgh by investing in the unique built and cultural heritage, the project began in 2015 and was mainly completed by July 2022.</p> <p>It has utilised the qualities of Fraserburgh's built and cultural heritage to help improve the economic success and vibrancy of the Broch's town centre by creating buildings, spaces and places which capitalise on civic pride, local identity, local connection and a sense of place.</p> <p>Boosting enterprise in the town centre was one of the core aims and following the complete refurbishment of the Faithlie Centre this now houses an Enterprise Hub, a space where entrepreneurs and start-ups can access office space and advice.</p> <p>Since its inception the Hub has attracted around 235 users including pre-starts and existing businesses and 61 new full time and part time businesses have started in a range sector including retail, service, professional, trades, crafts/artisan makers, hospitality, and tourism.</p> <p>The shopfront improvement scheme offered new and existing businesses grants to undertake shopfront improvements to better promote their business, encourage others to improve their frontages and ultimately improve the street scape of the town centre.</p> <p>The scheme has seen properties benefiting from a variety of repair, restoration, complete shopfront replacement and the installation of individually designed and hand painted signage.</p> <p>The John Trail Project taken forward by the North-East Scotland Preservation Trust has seen comprehensive works to repair and renovate existing derelict buildings to create a bespoke 11-bedroom boutique hotel. Although not part of the Fraserburgh 2021 project, this resulted in the adjacent former Clydesdale Building also being purchased by NESPT to expand the scale of the hotel offering.</p>
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Support the delivery of the 17 Community Place Plans			
Status	Progress	Due Date	Commentary
		31-Mar-2022	A Place Strategy for Aberdeenshire has been drafted which focuses on the development of Academy Town Plans in recognition of their strategic importance as hubs for the concentration of services, facilities, retail, industry, employment, education, health and wellbeing, transport connections and population. A terms of reference for the Place Strategy has been drafted and includes key workstreams such as the identification of Place data-sets to ensure consistency of approach to evidencing the need for intervention but equally progress of the strategy once implemented, the creation of a datahub so that all engagement and data collected by Council Services is curated and accessible and the creation of Place Based Toolkit to ensure consistency of methodology across the Council. Within each Academy Place Plan there will be a short, medium and longterm SMART actionplans with apportioned responsibilities for delivery. The process of co-production of key actions and their development into deliverable projects will ensure that regeneration is hard-wired into Service workplans and capital plans. In addition, the action plans will also provide a steady supply of projects that meet the eligibility criteria for external funding (Levelling Up, Community Renewal Fund and PBIP etc). This is a cross-Service collaborative process whereby input from all Services and communities will be required to co-produce the Plans and co-deliver the action plans therein. The role of Area Managers in this process will be pivotal to the success of Place Strategy

# Environment & Infrastructure Services Council Plan 2022-2027 Measures

## Qrt 4 2022 2023 Appendix 5

Generated on: 18 May 2023

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

**Traffic Light: Red 6 Green 9 Data Only 1 Unknown 5**

Council Plan Measures 2022-2027 Pillar: People – Health and wellbeing

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-2-C Percentage of Housing Land Supply Delivered During LDP Period				2020/21			?	
				2021/22				
				2022/23				

The Service notes they are unable to update a % of land developed because this is not currently measured/recorded. The best measure of delivery is to consider housing completions. In 2022 the figure for Aberdeenshire was 940 (Aberdeen Housing Market Area 459, Rural Housing Market Area 470, Cairngorms National Park 11). A percentage increase/decrease in housing completions can be provided on an annual basis to show how delivery is progressing. Note also that overall housing land supply for the Aberdeen and Rural Housing Market Areas is reported separately in Pentana.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-2-B Number of Affordable Homes Delivered	250	247.5	237.5	2019/20	270		🛑	
				2020/21	144			
				2021/22	209			
				2022/23	180			


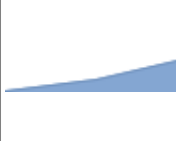
During the period April 2022 to March 2023 A total of 179 social rented units were completed. 28 units across the Council New Build programme and 151 units across our RSL partners New Build programme. This includes developments across the following locations Peterhead, Oldmeldrum, Rothienorman, Sauchen, Inch, Inverurie, Portlethen, Johnshaven, Ballater and Inchmarlo. Of the 179 units, 56 were suitable for particular needs of which 26 units were wheelchair accessible. There were also 16 properties purchased for social rent through the Council across the following settlements – Fraserburgh, Macduff, Peterhead, St Fergus, Ellon, Kemnay, Inverurie, Stonehaven and Huntly, 4 of which are suitable for particular needs households.

Meantime work has commenced on site for 366 social rent units of which 234 are being delivered through the Council's New Build programme, the remaining 132 through our RSL partners. This includes developments across the following locations Fraserburgh, St Fergus, Ellon, Tarves, Blackdog, Inverurie, Westhill, Stonehaven, Johnshaven, Huntly, & Alford. Of these 448 units 119 are suitable for particular needs including 48 for wheelchair users.

In the same period, 1 unit for Low Cost Shared Equity was completed. There were 14 LCSE resales but there were no Shared Equity or Mid-Market units completed.

Meantime work has commenced on site for 10 Shared Equity units and 30 units for Mid-Market at Chapleton by our RSL partners. Work has also commenced on 8 Low Shared Equity units in Ladysbridge. Of these 48 units, 19 are suitable for particular needs.

## Council Plan Measures 2022-2027 Pillar: Environment – Climate change



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-4-A Energy Efficiency Measures Installed in Private Sector Housing/Social Housing	2,938	2,908.62	2,791.1	2019/20	2,006			
				2020/21	2,427			
				2021/22	3,338			
				2022/23				

Data for this measure is not yet available, with final private sector data expected in July. At time of writing, 269 measures had been installed in Private Sector Housing, against a target of 265 for the year.


Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-4-B Cost and Emission Reporting				Q4 2022/23				

The Public Bodies Climate Change Duties Report (PBCCDR) for 2022-23 is completed by the Sustainability and Climate Change team by November 2023. This is because the PBCCDR template for 2022-23 reporting will not be released by Scottish Government until July 2023 for completion by 30 November 2023. Once this report is completed we will know our emissions for the 2022-23 financial year. In order to remain of target for the 75% reduction in emissions by 2030 we need to have stayed within our Carbon Budget of 47,383 tonnes Carbon Dioxide Equivalent (tCO2e). Previous years emissions data from 2010/11 until 2021-22 can be found here: [Climate change and sustainability - Aberdeenshire Council](#)


Council Plan Measures 2022-2027 Pillar: Environment – Climate change

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-4-C Percentage of Council Dwellings That are Energy Efficient	85%	84.15%	80.75%	2018/19				
				2019/20	54.74%			
				2020/21	59.65%			
				2021/22	67.96%			
				2022/23				

Data not currently available for 2022/23.



Performance Measure	Current Target	Amber Threshold	Red Threshold		Status	Spark Chart
EISCP27-4-D Carbon Budget				2021/22		
				2022/23		

The Carbon Budget for 2022-23 was agreed by Aberdeenshire Council on 9 March 2022 (item 7). The final update on its progress was provided to Sustainability Committee on 17 May 2023 (item 6). A total Carbon Budget for 2022-2023 was set as 47,383 tonnes Carbon Dioxide Equivalent (CO<sub>2</sub>e). The target set for the Carbon Budget 2022-23 is unlikely to have been met as many projects were delayed due to resource and supply chain challenges. This will not be officially established until the Public Bodies Climate Change Duties Report (PBCCDR) for 2022-23 is completed by the Sustainability and Climate Change team by November 2023.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-4-E Percentage of journeys completed by modes of transport other than the private car				Q4 2022/23				

The data for this PI is not currently collected and the Service is undertaking the necessary steps to begin collection of data for this new PI. This will be reported to Committee when it becomes available.

Council Plan Measures 2022-2027 Pillar: Environment – Climate change

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
ISSP 6B 6.2 Percentage of household waste collected by the authority during the year that was recycled and composted (Quarterly) (S)	45.0%	43.9%	42.8%	Q4 2018/19	41.2%	27,779		
				Q1 2019/20	44.9%	33,710		
				Q2 2019/20	47.1%	33,860		
				Q3 2019/20	41.6%	27,102		
				Q4 2019/20	38.9%	25,817		
				Q1 2020/21	36.0%	24,813		
				Q2 2020/21	44.7%	34,558		
				Q3 2020/21	39.6%	28,471		
				Q4 2020/21	41.3%	26,656		
				Q1 2021/22	42.6%	32,229		
				Q2 2021/22	42.8%	32,163		
				Q3 2021/22	37.0%	26,445		
				Q4 2021/22	37.6%	26,724		
				Q1 2022/23	42.1%	29,640		
				Q2 2022/23	40.2%	28,105		
				Q3 2022/23	39.4%	24,666		
Q4 2022/23	38.7%	25,899						
<p>Quarter 4 (January-March) The drop in percentage for this quarter is due to a seasonal trend with the lack of garden waste during this period of the year. There are also still ongoing reduced amounts of building/DIY materials such as rubble and soil which can also be associated with the seasonal trend due to weather however it could also be related to a decline in home improvements due to the cost of living crisis.</p>								



### Council Plan Measures 2022-2027 Pillar: Economy – Economic growth

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-5-A GVA Per Hour	£37.00	£36.63	£35.15	2018/19				
				2019/20	£37.60			
				2020/21	£38.40			
				2021/22				
				2022/23				

This figure is for 2020. GVA per hour is used to monitor productivity. The per hour rate does not account for inflation and inflation in the UK was 1.8% between from 2019 to 2020. Stripping out inflation shows an increase in productivity of 12p per hour. 2021 data is expected to be released in July 2023 by the ONS.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-5-B Employment Rate	3.9%	3.94%	4.09%	Q4 2022/23	3.1%			

Allardyce, Ewen, 18 May 2023

3.9% is UK current figure and in Scotland at 3.1% we are below the UK average. This is an annually reported measure for which we do not currently hold the Council Specific data.

### Council Plan Measures 2022-2027 Pillar: Economy – Economic growth

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-5-C Number of businesses surviving at 1 year	94.2%	93.26%	89.49%	2018/19				
				2019/20	94.5%			
				2020/21	95.9%			
				2021/22				
				2022/23				

Target is above Scottish average which is 94.2%. The data for this PI was last published November 2022. Aberdeenshire is above average for the survival of new businesses at both the one year and 5 year points. There is a wider range of business support available in the region from both the public sector and from interested commercial businesses.


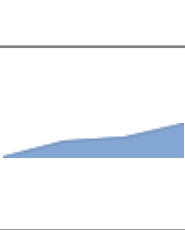
Council Plan Measures 2022-2027 Pillar: Economy – Economic growth



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-5-D Number of Businesses Surviving at 5 years	40.7%	40.29%	38.66%	2018/19			✔	
				2019/20	47.5%			
				2020/21	49.4%			
				2021/22				
				2022/23				
<p>Target is above Scottish average which is 40.7% This is the most recent data for the PI published November 2022. Aberdeenshire is above average for the survival of new businesses at both the one year and 5 year points. There is a wider range of business support available in the region from both the public sector and from interested commercial businesses.</p>								

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
ISSP 3D 3.4 ECON1 - % Unemployed People Assisted into work from Council operated / funded Employability Programmes	12.6%	12.47%	11.97%	2018/19	6.84%		✔	
				2019/20	9.59%			
				2020/21	1.83%			
				2021/22	6.88%			
				2022/23	18.3%			
<p>NOLB/PESF/YPG funded provision (including EST Key Workers) had 891 starts. 156 started employment, 2 into Self Employment &amp; 5 into Modern Apprentice.</p>								


Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
ISSP 3H 3.8 ECON5 - Number of Business Gateway Start-ups per 10,000 Population	16.41	16.25	15.59	Q4 2018/19			✔	
				2018/19	23.94			
				2019/20	25.54			
				2020/21	22.89			
				2021/22	17			
				2022/23	18			
<p>487 businesses and 262k total population</p>								

Council Plan Measures 2022-2027 Pillar: Economy – Economic growth

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
ISSP 3K 3.11 ECON8 - The proportion of properties receiving superfast broadband	94%	93.06%	89.3%	Q4 2018/19				
				2018/19	78.6%			
				2019/20	82%			
				2020/21	83.4%			
				2021/22	83.75%			
				2022/23	85%			
<p>Aberdeenshire continues to benefit from the R100 roll out with an additional 3,814 premises benefitting from connection upgrades. The Digital Engagement team continue to work with premises and 320 Scottish Broadband vouchers have been used to improve individual connections. This represents 10% of eligible households and is the highest rate in Scotland owing to the rurality of our region and the efforts of the Digital Engagement team. Aberdeenshire remains one of the poorest connected of all Local Authorities and ranks 27th out of 32.</p>								



Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
ISSP 3I 3.9 ECON6 - Investment in Economic Development and Tourism per 1,000 Population				2018/19	£35,522.00			
				2019/20	£137,694.00			
				2020/21	£149,862.00			
				2021/22	£169,947.00			
				<p>Previous target was £87,793.00.</p>				

Council Plan Measures 2022-2027 Pillar: Economy – Infrastructure and public assets

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
EISCP27-6-A Percentage of roads that received maintenance treatment to bring up to a defined standard	0%	0%	0%	2021/22	5.94%			
				2022/23				



The latest available data relates to 2021-22 and shows 331km of carriageway (5.94% of the network received a maintenance treatment).

We provide an annual return to SCOTS/Association of Public Service Excellence (APSE) in July each year. The 2022-23 data is being collated and verified for this return and is not yet available.

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
5.1 SP11 SP09e - Ashire Street lighting Faults - Percentage completed within 7 days	62.5%	60.9%	59.4%	Q1 2019/20	84.7%	274		
				Q2 2019/20	92.3%	531		
				Q3 2019/20	93.2%	1,192		
				Q4 2019/20	74.7%	759		
				Q1 2020/21	30.0%	40		
				Q2 2020/21	48.9%	468		
				Q3 2020/21	77.4%	1,072		
				Q4 2020/21	58.3%	667		
				Q1 2021/22	79.0%	186		
				Q2 2021/22	81.4%	387		
				Q3 2021/22	77.0%	1,053		
				Q4 2021/22	82.6%	695		
				Q1 2022/23	71.4%	147		
Q2 2022/23	68.7%	278						
Q3 2022/23	60.4%	778						
Q4 2022/23	46.9%	646						

Performance in relation to street lighting repairs has continued to decline, primarily due to lack of qualified operatives. The Service has been unable to attract electrically qualified staff when attempting to recruit. The lighting maintenance team should consist of 6 operatives, but the Service is currently carrying 2 vacancies. A review the job profile, the tasks undertaken, and the level of qualifications is underway in an effort to attract applicants. External contracts have been established for more major planned lighting work, to ensure our in-house electricians can concentrate on repair work.

**Council Plan Measures 2022-2027 Pillar: Economy – Infrastructure and public assets**

Performance Measure	Current Target	Amber Threshold	Red Threshold		Value	Base	Status	Spark Chart
				2018/19				
5.2 Quantity of Energy Consumed By Council street Lights				2018/19	13,743,297			
				2019/20	12,310,515			
				2020/21	10,657,810			
				2021/22	9,896,296			
				2022/23	8,654,997			

The actual consumption of energy from street lights was 8,654,997kWh, which is a saving of 12.5% and 227t CO2e. We are still experiencing difficulties in lantern procurement due material shortages, specifically chips which are the main controllers for the lanterns.